



CONNECTION SUITE UPDATE

Connection Suite Update to 1.42.3 Requires Manual Intervention

May 2026

Last updated April 17, 2026

Applied Epic Browser Connection Suite update to v1.42.3

Important Information

After the May 2026 version has been deployed to the EpicCloud system, features and functionality provided by Connection Suite may not function until Connection Suite is updated.

There are a couple of options to update the Connection Suite version.

Option 1: Update Connection Suite manually via the Install Update button located on the Connection Suite screen that is accessible via the Help menu of Epic. This will cause a Windows installer application to start. Once the Connection Suite installation has been completed, logout of Epic and then log back into Epic.

- If that button is disabled, this may be due to the required Epic permissions being denied. Those permissions can be adjusted for the Epic user via editing the Epic user, or the Epic security group the Epic user is a member, via **Configure > Security > Users/Security Groups**. Double click each Epic User/Security Group, click **Program Access**, and set **Area** and **Sub-area** to **General**. Locate Sub-Area Permission of Connection Suite and Grant that permission to the Epic user or check the Connection Suite permission for the Security Group.

Option 2: If system-wide settings are in place that prevents the above option to be performed, there is an alternate method to allow for the Windows service named *Applied Epic Connection Suite Installer* to function, either prior to the Applied Epic May 2026 version deployment or soon after the Applied Epic May 2026 version deployment. This requires the attached *Update-Thumbprint.ps1* file to be run in an elevated PowerShell session on each computer that runs Epic.

- If the attached file is run on each computer prior to Applied Epic May 2026 being deployed, the *Applied Epic Connection Suite Installer* Windows service will operate correctly once Applied Epic May 2026 is deployed.
- If the file is run on each computer when the Applied Epic May 2026 version is already in use, the person signed into Epic will need to log out of Epic and then log back into Epic to allow the *Applied Epic Connection Suite Installer* Windows service to update Connection Suite automatically.